Hospice UK Technology Leaders Conference
Thursday 5 February 2026, Dynamic Earth, Edinburgh

08.30	**Registration, Exhibition and Refreshments**
08.45 - 09:15	**Breakfast session - Start your morning smarter: From fundraising to finance** *Kindly supported by ForGood.Tech* Kick off your day with insights that will power your organisation forward. Join Business Central Product Specialist Nicole Hill for this practical breakfast session: From fundraising to finance. In just 30 minutes, you'll leave with actionable tips and strategies to streamline financial processes and simplify compliance. Nicole will show you how CRM activity flows seamlessly into Business Central—covering automated Gift Aid submissions, VAT 33/26 considerations, and how to deal with fund accounting challenges—all in one integrated process. Grab your coffee, settle in, and start your day with knowledge that makes a real impact. **Speaker:** Nicole Hill, Business Central Product Specialist, ForGood.Tech
09.30 - 09:50	**Welcome and Introduction** • Steve Thorlby-Coy, Director of Transformation, Hospice UK • Chris Lines, Microsoft Elevate
09:50 - 10:30	**Session 1 – The big picture: Why digital and health innovations fail and what we can do about it?** **Speaker:**

Time	Content	
	• Kathrin Cresswell, Professor of Digital Innovations in Health and Care, University of Edinburgh	
10.30 - 11:15	**Session 2 - Digital leadership: Embedding digital skills and inclusion** **Speaker:** • Ross McCulloch, Director, Third Sector Lab	
11:15 – 12:00	**Refreshments & Exhibition**	
12:00 – 12:45	**Session 3A – Delivering Digital transformation** **Speaker:** • Nathan Baranowski, Co-CEO, Digital WonderLab	**Session 3B – Making sense of data and analytics** *Kindly supported by Here* **Speakers:** • Matthew Riley, Head of Informatics, Here • Douglas Bainbridge, Systems & Intelligence Architect, Here • Ann Ahmad, Head of Business Development, Here
12:45 – 13:30	**Session 4A - How wearable technology can make a difference to patients and families** • Speaker to be confirmed	**Session 4B - Practical applications of AI with a strategic context** **Speaker:** • Jeremy Worrell, AI & Digital Director
13:30 – 14:30	**Lunch & Exhibition**	
14:30 – 15:15	**Session 5A - How AI transcription tools can benefit hospices** **Speakers:**	**Session 5B - How technology can enhance patient experience** **Speaker:** • Rosie Robinson, Music Therapist, Rainbows

	- Helen McGee, Medical Director, St Peter & St James' Hospice - Jon Anderson, CNS, St Peter & St James' Hospice - Vicky Bartlett, Director of Patient Care, Rowcroft Hospice
15:15 – 15:45	**Refreshments & Exhibition**
15:45– 16:30	**Session 6 - Cyber security threats and how to prepare and respond** **Speakers:** - Rebecca Trower, Joint CEO and Clinical Director, St Raphael's Hospice - John Groom, Director of IT and Estates, St Raphael's Hospice
16:30 – 17:15	**Session 7- Empowering hospice heroes: How Copilot Agents help your teams focus on what truly matters** *Kindly supported by Microsoft Elevate and 365Tribe* Hospice teams juggle complex care, admin, and volunteer coordination and every minute counts. This session explores how Microsoft Copilot Agents can act as intelligent digital assistants to: Automate routine tasks and data retrieval Support clinical, admin, and volunteer teams with relevant insights Free staff to focus on patient care and mission-critical work Join us to see how AI can drive efficiency, improve workflows, and empower your teams helping your organisation focus on what truly matters. **Speaker:** Rob Pratt, Head of Product Development, 365Tribe
17:15 – 17:30	**Final thoughts and conference close**